



COTTONSAFE®
NATURAL MATTRESS
Handcrafted in Devon

Caring for your Cottonsafe® Mattress

The first few weeks

Initially your new mattress may feel different from what you are used to. Allow one month for your body to adjust to the new level of comfort and support and for the mattress fillings to settle. All new materials, including the natural fillings like wool, have their own particular smell due to the materials not being bleached or chemically treated. Any natural scent will gradually disappear over time and airing the mattress will help to eliminate potential scent.

Sitting on the edge of your mattress

Pocket Springs are designed to mould to the shape of the body when you are lying horizontally. If you sit on the side of the mattress you are applying 4 times your body weight on a small proportion of the springs, therefore the springs will compress significantly. This is not a fault in the mattress but how the springs are designed to work.

Turn the mattress regularly

Some settlement of fillings is normal in handmade mattresses, it is not a manufacturing fault and does not compromise the support it provides. The fillings within our mattresses are designed to mould to the shape of your body over the first few weeks of use, enhancing the comfort and support the mattress provides. To prevent excess settlement, vary the sleeping position you are in on the mattress to prevent sleeping in one area only - this is particularly important for one person sleeping alone in a double or larger mattress. It is important that you turn your mattress regularly to aid even filling settlement and to prolong the mattress life. We recommend that you turn your mattress from side to side and rotate end to end fortnightly for the first four months. After that period it should be turned every month. This is a two-person job. Apart from the risk of injury to yourself, you risk damaging the mattress and invalidating your guarantee if you try and manoeuvre it by yourself. Where applicable, mattress handles are provided to assist with rotation and positioning of mattresses. Do not use the handles to support the full weight of the mattress. Your guarantee does not cover the handles becoming detached or tearing the mattress, as this is considered misuse and would invalidate your warranty.

Use a mattress protector

Your mattress needs to be looked after and cared for. A mattress protector should ALWAYS be used. If cleaning the mattress surface is unavoidable, do not use detergents as they may bleach or disintegrate the fabric. Never soak the material – simply use a barely damp (but NOT wet) cloth. Allow to dry thoroughly before remaking the bed with sheets.

Do not bend or roll the mattress

If you do bend or roll the mattress it is likely to damage the spring units and invalidate your guarantee. Also, your mattress is not a trampoline – please do not allow it to be used as such as it may dislodge the springs from their pockets.

Air the mattress

It is important to let your bed breathe to allow moisture to dissipate as one body produces over a pint of moisture during the night. Turning down your bed clothes in the morning will allow the bed to air.

Use on a bed base

The mattress is not designed to be used without a bed base as the fibres need to breathe. Check that the bed base is undamaged and supportive or this could affect your guarantee. If the mattress is used on a slatted base, the slats need to be approximately 7.5cm apart to correctly support the weight of the mattress. A fixed slat frame will give a true feel to the mattress. A sprung slat or sprung divan will considerably soften the feel of any mattress and are more prone to wearing so please check the condition of your sprung slats frequently.