



COTTONSAFE®
NATURAL MATTRESS
Handcrafted in Devon

Caring for your Non-Turn Mattress

The first few weeks

Initially your new mattress may feel different from what you are used to. Allow one month for your body to adjust to the new level of comfort and support and for the mattress fillings to settle. All new materials, including the natural fillings like wool, have their own particular smell due to the materials not being bleached or chemically treated. Any natural scent will gradually disappear over time and airing the mattress will help to eliminate potential scent.

Sitting on the edge of your mattress

Pocket Springs are designed to mould to the shape of the body when you are lying horizontally. If you sit on the side of the mattress you are applying 4 times your body weight on a small proportion of the springs, therefore the springs will compress significantly. This is not a fault in the mattress but how the springs are designed to work.

Rotate your mattress (do not flip)

This mattress has been designed for single side use only. Please only use the mattress with the embroidered motif facing upwards. Some settlement of fillings is normal in handmade mattresses, it is not a manufacturing fault and does not compromise the support it provides. The fillings within our mattresses are designed to mould to the shape of your body over the first few weeks of use, enhancing the comfort and support the mattress provides. To prevent excess settlement, vary the sleeping position you are in on the mattress and avoid sleeping in one area only - this is particularly important for one person sleeping alone in a double or larger mattress. It is important that you rotate your mattress regularly to aid even filling settlement and to prolong the mattress life. We recommend that you rotate your mattress from head to foot fortnightly for the first four months. After that period it should be rotated every month.

Use a mattress protector

Your mattress needs to be looked after and cared for. A mattress protector should ALWAYS be used. If cleaning the mattress surface is unavoidable, do not use detergents as they may bleach or disintegrate the fabric. Never soak the material – simply use a barely damp (but NOT wet) cloth. Allow to dry thoroughly before remaking the bed with sheets.

Do not bend or roll the mattress

If you do bend or roll the mattress it is likely to damage the spring units and invalidate your guarantee. Also, your mattress is not a trampoline – please do not allow it to be used as such as it may dislodge the springs from their pockets.

Air the mattress

It is important to let your bed breathe to allow moisture to dissipate as one body produces over a pint of moisture during the night. Turning down your bed clothes in the morning will allow the bed to air.

Use on a bed base

The mattress is not designed to be used without a bed base as the fibres need to breathe. Check that the bed base is undamaged and supportive or this could affect your guarantee. If the mattress is used on a slatted base, the slats need to be approximately 7.5cm apart to correctly support the weight of the mattress. A fixed slat frame will give a true feel to the mattress. A sprung slat or sprung divan will considerably soften the feel of any mattress and are more prone to wearing so please check the condition of your sprung slats frequently.